

302, Block No. - 304, RamKrishna Enclave, Nutan Chowk, Sarkanda, Bilaspur (CG); Email: centralaiace@gmail.com; Ph. 9907434051

Ref No. AIACE/CENTRAL/2020 / 043

Dated 7.5.2020

To

The Chairman,
Coal India Limited,
Coal Bhawan,
Premise No-04 MAR, Plot No-AF-III, Action Area-1A,
Newtown, Rajarhat, Kolkata-700156

Sub:-- Need to adopt a Simpler of Digital Life Certificate under CPRMSE in line with SBI-Life
Pensioners

Dear Sir.

We wish to draw your kind attention to our letter nos. AIACE/AIACE/CENTRAL/2020/001 dt 6.1.2020 and AIACE/AIACE/CENTRAL/2020/0037 dt 25.4.2020 requesting you to allow submission of Digital Life certificate for continuation of medical benefits to retirees under CPRMSE.

Meanwhile, we have come across a novel approach of Digital Life certificate developed by SBI-Life for their pensioners under NPS scheme. The entire process is App based and does not require certification/attestation by any authorities, thereby eliminating the humiliation being faced by retirees in the present physical submission of documents. The entire method is summarized below.

- Just download the SBI Life-Easy Access App.
- Click on Existence Certificate.
- Fill the Policy Number.
- Fill the Annuity Number. (Both are available in the Policy).
- Get OTP on the registered mobile number.
- Fill the OTP Number.
- The App will guide you further regarding your photograph (you have to click and take a selfie).
- Then the App will ask you to read an Undertaking, visible on the Screen, and record your voice.
- Finally click on the Submit button.
- That is FINISH. No document to be uploaded and acknowledgement is received in a week.

We feel that CIL can also develop a similar App for submitting Life certificate under CPRMSE. This will get rid of complicated procedure being adopted as present. Even, this procedure seems better than digital Jeevanpramaan.

Under the circumstances, it is requested that our above proposal may kindly be thoroughly examined at appropriate levels and efforts be made for development and installation of similar App for retirees.

With Regards,

P.K.SINGH RATHOR

Principal General Secretary

Copy to

DP/DF/DT/DM, CIL Kolkata

All CMDs, ECL/BCCL/CCL/CMPDIL/NCL/SECL/WCL/MCL/SCCL